

Cambridge IGCSE[™] (9–1)

INFORMATION AND COMMUNICATION TECHNOLOGY

Paper 2 Document Production, Data Manipulation and Presentations

0983/21 May/June 2022

MARK SCHEME

Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2022 series for most Cambridge IGCSE, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit
 is given for valid answers which go beyond the scope of the syllabus and mark scheme,
 referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

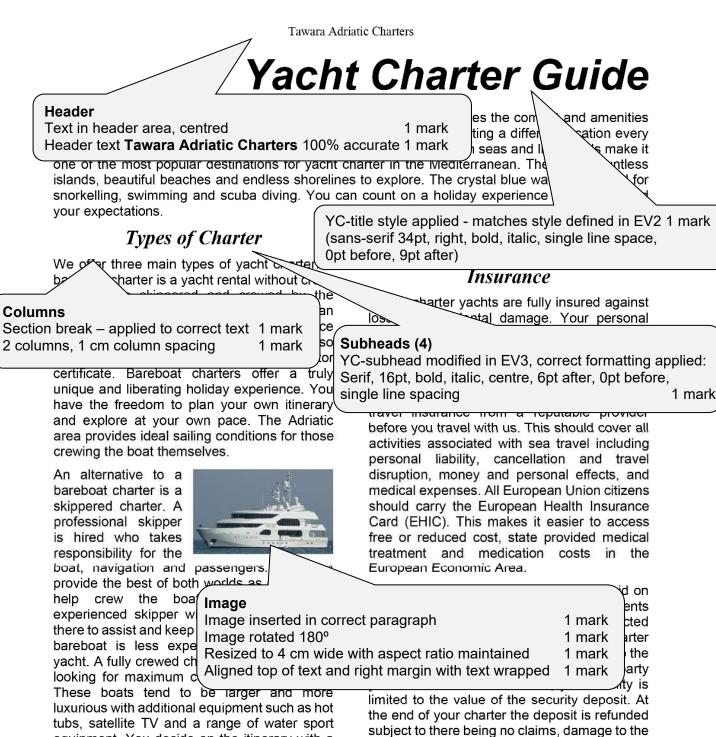
GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

May/June 2022



equipment. You decide on the itinerary with a boat or loss of equipment on board. chef to serve the best cuisine and a professional crew to take care of your safety and comfort.

Our flotilla charters offer the freedom of skippering your own vessel with the support of a flotilla crew. A group of yachts sail together accompanied by a lead yacht with a flotilla

and optional add-ons. There are no hidden avtrac Our vacht charter prices are quoted by skipper and hostess d Footer for newly qualified bf Automated page number left aligned and name, centre number, planned and mornin candidate number right aligned 1 mark the planned route a Flotilla charters

Name, centre number, candidate number

Costs

We want the cost of your charter holiday to be

as transparent as possible. Every quote from

us will list what is included, compulsory extras

Tawara Adriatic Charters

guests in your party. In addition to the cost of the yacht, flights and transfers, there are some extra costs which are not included in the base charter cost. These are payable locally and include:

- beach towels
- children's life jackets
 entertainment systems
- food and drink
- fuel for navigation and generato
- local cruising tax
- mooring and harbour fees
- on-board Wi-Fi
- water sports equipment.

If you book a crewed charter with us an Advanced Provisioning Allowance is payable. This is paid at the time of booking and is normally set at 30% of the base charter fee. This allowance is used by the crew to provision the yacht and to cover all extra expenses associated with your charter. If the extra costs amount to less than the APA, then you will be reimbursed the balance at the end of your charter. If the APA does not cover the total extra costs, then the balance must be settled. Some guests choose to leave any APA left over as gratuity for the crew, if they have provided an excellent charter experience.

At the commencement of your

yacht is supplied with a part

Mooring

Mooring in the home port on the first and last night of your charter is free of charge. There is ample free parking and the complex is staffed 24 hours a day. Away from the home port mooring fees are widespread and you will need

7	List sorted into alphabetical order		
٦	Bullets applied to correct data	1 mark	f the
)I	Aligned left margin, single line,		arinas
	Opt space between, 6pt after last item	1 mark	/well-

equipped with modern facilities. They are the most expensive option but do offer the best facilities in the form of security, water and electricity supplies, toilet and shower facilities, laundry services, shops and restaurants. Ports are cheaper but usually have limited facilities available. During the summer season demand for moorings often exceeds the available capacity so it is advisable to make an online berth reservation before arrival. The following table gives examples of the daily berthing costs for this summer:

	Boat Length				
	12m	15m	20m		
Branimir Marina	€72	€130	€187		
Marina Naupotiri	€85	€96	€159		
Marina Vitus	€98	€110	€125		
Pavao Island Marina	€74	€90	€115		
Port Djurak	€90	€118	€157		

Name, centre number, candidate number

basic sup			r option.
bread a	Table		swater
be supp	Row 1, cols 2, 3 and 4 merged, text centred	1 mark	cilities.
One bot	Column 1, rows 1 and 2 merged	1 mark	l basis.
	Grey shading applied to rows 1 and 2 only	1 mark	will not
	YC-table style applied rows 2 to 7	1 mark	supply
	(TNR, 10pt, italic, left, single line, 0pt space before and afte	r each row)	ashore.
	Table structure maintained, complete, all borders and data t		ans no
	column width, data on one line	1 mark	ts offer
	1pt solid gridlines printed, 6pt space after table	1 mark	at with
			/

Tawara Adriatic Charters is a highly professional yacht charter company with an unrivalled reputation for service and excellence. We have over 100 charter yachts and are constantly investing in our fleet. When you choose a Tawara Adriatic Charter you can be sure you are sailing in safety and comfort. Our highly skilled staff are dedicated to ensuring every client is well served. Welcome aboard, relax and let us find the perfect solution to guarantee you an unforgettable private yacht charter experience.

Presentation

Document complete/paragraphs intact, portrait, consistent margins, pages and columns aligned at top, no widows/orphans, list and table not split, no blank pages, style formatting maintained space below columns <=6pt 1 mark

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Sea	Fleet B	ookings	Correct 100	% accurate	1 mark					
Title	First_Name	Last_Name	Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Mrs	Charlotte	Balint	077009001456	06-Sep-22	Pavao Island Marina	Chelsea Girl	11.97	14	<u> </u>	£12,404
Mr	Andras	Kovacs	077009001916	05-Aug-22	Pavao Island Marina	Calculated	field			£12,404
Mr	Paul	Davies	077009002536	26-Jul-22	Pavao Island Marina		0% accurate	1	mark	£8,860
Иr	Finley	Kosar	077009001111	12-Jun-22	Pavao Island Marina	Charter cos			mark	£12,404
Miss	Cachelle	De Luca	077009002117	27-May-22	Pavao Island Marina		i calculateu		IIIdik) £14,176
Иr	Afreen	Akhtar	077009001816	17-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
Иr	Ryan	Copeland	077009001959	07-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
٧r	Dylan	Green	077009002832	17-Sep-22	Port Djurak	Della Odissea	14.40	14	£574	£8,036
٧r	Henrique	Madeiros	077009002634	30-Aug-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
vliss	Georgiana	Bibi	077009003125	24-Jul-22	Port Djurak	Della Odissea	14.40	12	£574	£6,888
Лr	Connor	Johnson	077009003241	06-Jul-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Лr	Isaac	Ravenscroft	077009002682	21-Jun-22	Port Djurak	Della Odissea	14.40	15	£574	£8,610
٧s	Monika	Cermak	077009002838	03-Jun-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Иr	Vincent	Williamson	077009004325	12-Sep-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
٨r	Marius	Baillie	077009003658	17-Aug-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Лr	Jimmy	Rimmer	077009003389	26-Jul-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
Лr	Dexter	Williams	077009004767	14-Jul-22	Marina Naupotiri	Maisea Anne	14.15	12	£659	£7,908
٨rs	Rahma	Abdillahi	077009003441	30-Jun-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
٧r	Jack	Wheelwright	077009003723	12-Jun-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Лr	Alexander	Henderson	077009003948	25-May-22	Marina Naupotiri	Maisea Anne	14.15	18	£659	£11,862
Иr	Gabriel	Brown	077009004877	10-Sep-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260

Yacht_Name contains sea 1 mark *Days* is >=10 1 mark

Specified fields, correct order, headings match the data 1 mark Landscape, single page wide, fits 2 pages, all base fields, no truncation 1 mark Sort ascending on Yacht_Name then descending Depart_Date 1 mark

Name, centre number, candidate number

Name, centre number, candidate number displays in page footer, on every page, no other data

1 mark

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			red once – 100% ac		Length(m	Date import DMY an) stored and preser Cost and Day_Rate	nted as 2dp	o (not r	ounded)	1 mark 1 mark Ibol, 0dp1 mark
Title	First_N	Na	/ Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Mr	Aaron	Coleman /	077009004893	21-Aug-22	Branimir Marina	Sea Biscuit	14.15	12	£626	£7,512
Ms	Anna 🗸	Fletcher	077009005488	27-Jul-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260
Mr	Ramesh	Singh //	077009004878	05-Jul-22	Branimir Marina	Sea Biscuit	14.15	14	£626	£8,764
Mr	Ewan	Brown	077009004128	15-Jun-22	Branimir Marina	Sea Biscuit	14.15	<mark>12</mark>	£626	£7,512
Ms	Maya	Thompson	077009005869	15-May-22	Branimir Marina	Sea Biscuit	14.15	21	£626	£13,146
Mr	Jay	Cook	077009007899	19-Sep-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Mr	Charles	Holden	077009007579	24-Aug-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Ms	Zoe	Davidson	077009006183	10-Aug-22	Marina Naupotiri	Seabreeze	11.35	14	£370	£5,180
Mr	Ryan	Thornton	077009007869	31-Jul-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Mr	Adam	Clark	077009008223	19-Jul-22	Marina Naupotiri	Seabreeze	11.35	12	£370	£4,440
Mr	Patrick	Adams	077009007746	10-Jun-22	Marina Naupotiri	Seabreeze	11.35	21	£370	£7,770
Mr	Corey	Cooper	077009006452	23-May-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
Ms	Jade	Tucker	077009007469	07-May-22	Marina Naupotiri	Seabreeze	11.35	16	£370	£5,920
Mr	Tarquin	Marchant	077009009354	24-Aug-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mrs	Fatima	Begum	077009008692	23-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
Mrs	Felicia	Meyer	077009009146	13-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mr	Faizan	Shazad	077009009447	29-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
Mr	Ivar	Коа	077009008668	07-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	21	£659	£13,839
Mr	Daniel	Dixon	077009008425	28-May-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
Mr	Bryson	Sutherland	077009008385	14-May-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
					Total booki	ngs 41				

Count correct on data (41), in report footer at end of report, integer 1 mark Label **Total bookings** accurate, to left of value 1 mark

Name, centre number, candidate number

Label headings

Yacht_Name field correct position, centre aligned, bold, larger font size on every label 1 mark

Dalmatian Princess

Mr Abraham Friedman OX1 6LQ Branimir Marina, Italy 27-Jun-22 28

Name, centre number, candidate number

Aqua Calma

Mr Luca Galambos TD9 8SQ Marina Naupotiri, Greece 09-Jun-22 28

Name, centre number, candidate number

Palmetto Blues

Mrs Sophie Gordon SO32 3JT Marina Naupotiri, Greece 14-May-22 28

Name, centre number, candidate number

Bello Vento

Mr Aidan Murphy SP1 2LQ Branimir Marina, Italy 18-May-22 28

Name, centre number, candidate number

Name, centre number, candidate number

Bella Donna

Mystical Spirit

Mr Logan Richardson AB41 5FB Marina Naupotiri, Greece 04-Jun-22 28

Name, centre number, candidate number

Select records (8): 1 mark Days is 28 Depart_Country does not include Croatia 1 mark

Freedom Hunter

Miss Rahmiya Shafiq TW17 8DS Marina Naupotiri, Gre 20 8 fields left aligned, correct position: Title First_Name Last_Name Post Code Depart_Port Depart_Country Depart_Date Days Correct spacing and punctuation Sort ascending of Last Name Name, centre number, candidate number bottom left of each label

Serendipity

1 mark

1 mark

1 mark

1 mark

1 mark

Mr Elias Sutherland PA11 9SJ Branimir Marina, Italy

Mrs Lily Schofield

Marina Naupotiri, Greece

SY10 2NU

21-May-22

28

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Portrait, 2 columns × 4 rows, 8 to page layout, no truncation

Task 4 – Mail merge

Fields Fields Fields	s <mark>«Surna</mark> s <mark>«Type»</mark> s <mark>«Cabin</mark>	me» «Forename <mark>«Depart_port»</mark> s» «Depart_date	holders and <> replac «Telephone» «Er «Country» «Guests «Days_duration» symbol and punctuatio	n <mark>quiry_no»</mark> co <mark>»</mark> correct posi <mark>«Weekly_bu</mark> d	tion	1 mark 1 mark osition 1 mark 1 mark	
			wara Adria Customer		ſS		
			CUSTOMER	DETAILS			
		Surname:	«Surname»	Forename:	«Forename»		
		Telephone:	«Telephone»				
		Enquiry Number:	«Enquiry_no»				
			CHARTER	DETAILS			
		Charter type:	«Type»				
		Departure point:	«Depart_port», «Country»	«Depart_port», «Country»			
		Number of people:	«Guests»	Cabins:	«Cabins»		
		Departure date:	«Depart_date»				
		Duration (days):	«Days_duration»				
		Budget (week):	£ <mark>«Weekly_budget»</mark>				
 Customers must be advised: a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Book made within 8 weeks of the departure date must be paid in full at the time of booking mooring costs vary and are not included in the charter quote transfers from the airport to the boat can be arranged on request skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking our yachts are fully insured for total loss and accidental damage personal details provided are treated in accordance with our privacy policy. We do not personal information for marketing or sell to third party marketing companies. 					Bookings king st be		
		Travel Advisor: Na	ame, centre number, candida	te number	Date:		
			<i>'s here</i> replaced with n er, master document p		number, 1 mark		

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Result of merge – correct 3 forms printed – Dinanath Chaudhary, Luca Gilbertson, Lawrence Pennington 1 mark

Tawara Adriatic Charters

Customer Enquiry

CUSTOMER DETAILS						
Surname:	Chaudhary	Forename:	Dinanath			
Telephone:	077009001233					
Enquiry Number: 1026						
CHARTER DETAILS						
Charter type:	Bareboat					
Departure point:	Branimir Marina, Italy					
Number of people:	11	Cabins:	5			
Departure date:	26/07/2022					
Duration (days):	17					
Budget (week):	£ <mark>675</mark>					

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

	Tawara Adriatic	Charter	s	
	Customer En	quiry		
CUSTOMER DETAILS				
Surname:	Gilbertson	Forename:	Luca	
Telephone:	077009001262			
Enquiry Number:	<mark>1555</mark>			
	CHARTER DET/	AILS		
Charter type:	Crewed			
Departure point:	Branimir Marina, Italy			
Number of people:	8	Cabins:	4	
Departure date:	23/06/2022			
Duration (days):	21			
Budget (week):	£ <mark>825</mark>			

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

Travel Advisor:	Name, centre number, candidate number	Date:	

	Tawara Adriatic	Charter	S		
	Customer Er	nquiry			
CUSTOMER DETAILS					
Surname:	Pennington	Forename:	Lawrence		
Telephone:	077009001314	•			
Enquiry Number:	<mark>1877</mark>				
	CHARTER DET	AILS			
Charter type:	Bareboat				
Departure point:	Marina Vitus, Croatia				
Number of people:	6	Cabins:	4		
Departure date:	14/05/2022		•		
Duration (days):	Duration (days): 18				
Budget (week):	£ <mark>1000</mark>				

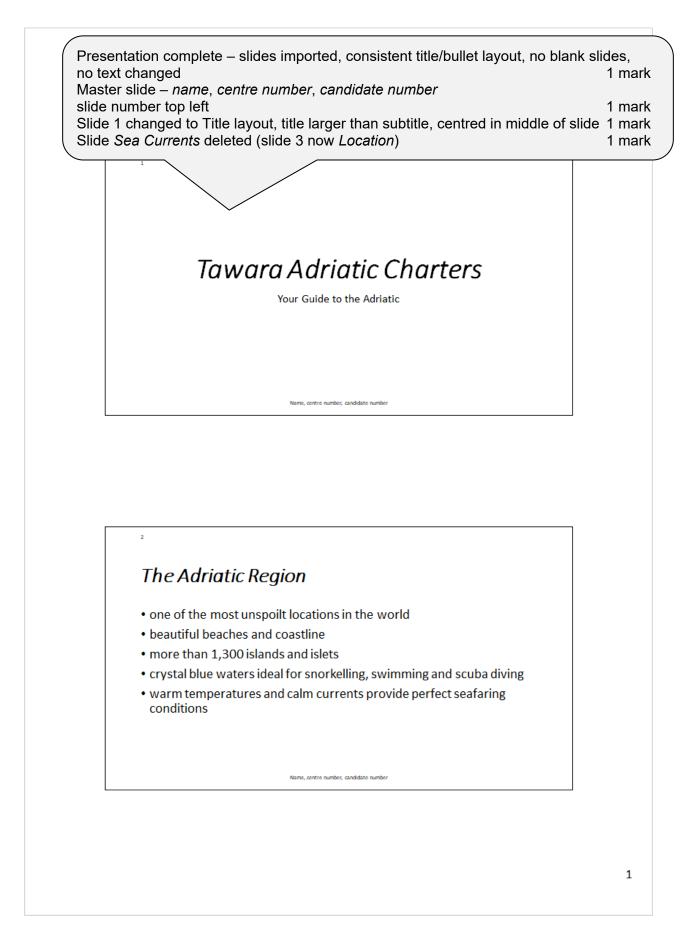
ustomers must be advised

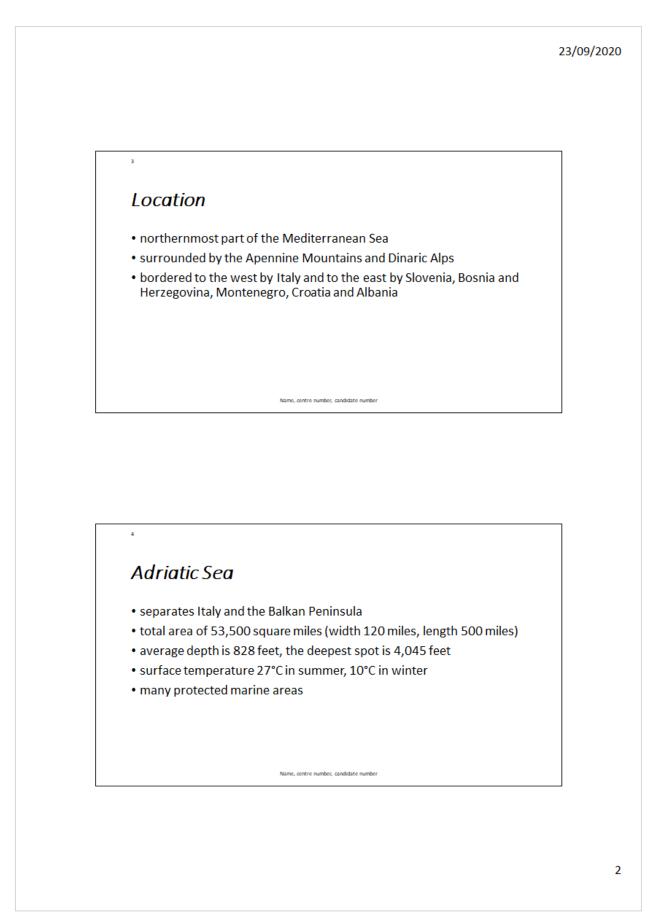
- a deposit of 20% of the total cost of the charter is payable when booking and must be enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote •
- transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use • personal information for marketing or sell to third party marketing companies.

Travel Advisor:	Name, centre number, candidate number	Date:	
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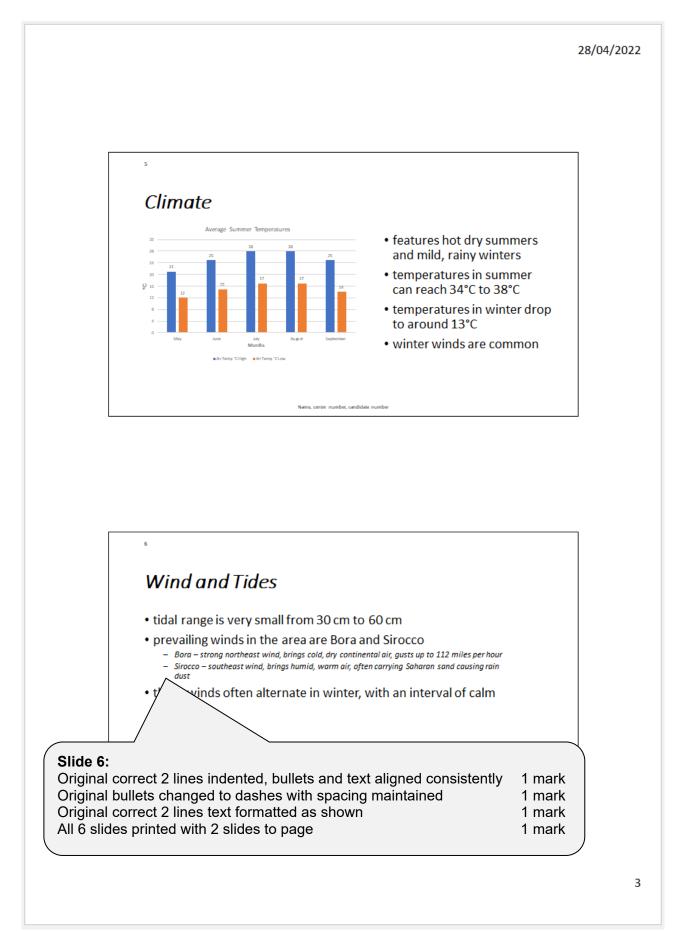
5 Climate Average Summer Temperatures • features hot dry summers 32 28 28 28 and mild, rainy winters 25 25 24 21 temperatures in summer 20 17 17 15 O 16 can reach 34°C to 38°C 12 temperatures in winter drop 8 4 to around 13°C 0 May June July September winter winds are common Months Air Temp °C High Vertical comparative bar chart created using correct data 1 mark Month labels on category axis, values with numbers on value axis 1 mark Chart title 100% accurate 1 mark Axis labels 100% accurate - value axis title °C, category axis title Months 1 mark Values only as data labels at the top of each bar 1 mark Legend correct Air Temp °C High and Air Temp °C Low 1 mark Value axis displays minimum 0, maximum 32 1 mark Value axis increments set at 4 1 mark Correct slide, left of bullets, chart data fully visible, no overlap/split words 1 mark Only correct single full-page slide printed in landscape 1 mark

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https://xtremepape.rs/

EVIDENCE DOCUMENT

Step 1 - EVIDENCE 1				
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E YCGUIDE.docx	27/05/2020 12:15	Microsoft Word Document	2	22 KB
Step 3 – EVIDENCE 2				
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J2221BOOKINGS Field Name Title First_Name Last_Name Cust_ID Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Data Type Short Text Short Text Short Text Number Short Text Short Text Short Text Long Text	
Title First_Name Last_Name Cust_ID Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Short Text Short Text Short Text Number Short Text Short Text Short Text	
First_Name Last_Name Cust_ID Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Short Text Short Text Number Short Text Short Text Short Text	
Last_Name Cust_ID Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Short Text Number Short Text Short Text Short Text	
Cust_ID Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Number Short Text Short Text Short Text	
Street_Address Area Post_Code Telephone Depart_Date Days Yacht_ID	Short Text Short Text Short Text	
Area Post_Code Telephone Depart_Date Days Yacht_ID	Short Text Short Text	
Post_Code Telephone Depart_Date Days Yacht_ID	Short Text	
Telephone Depart_Date Days Yacht_ID		
Depart_Date Days Yacht_ID	cong reat	
Days Yacht_ID	Date/Time	
Yacht_ID	Number	
J2221YACHTS	Short Text	
_		
_	\	DB Structure
Z and all Marine		
Z Field Nam	e Data Type	J2221BOOKINGS - all field names and data types as given 1 mark
Yacht_Name	Short Text	J2221YACHTS - all field names and data types as given 1 mark
Yacht Make	Short Text	Primary keys set (Cust_ID – Bookings, Yacht_Ref - Yachts) 1 mark
Yacht Ref	Short Text	
Depart_Port	Short Text	
Depart Coun		
Built	Number	
	Number	—
Length(m)		
Cabins	Number	
Toilets	Number	
Guests	Number	
Day_Rate	Currency	
Cas	Torce Referential Integrity scade Update Related Fields scade Delete Related Records uship Type: One-To-Many	Join Type Image: Start Address Start Add
	Yac	p-Many relationship between ht_Ref (Yachts) and Yacht_ID (Bookings) 1 mark
tep 16 - EVI		Detabase formula to coloulate number of backings 1 mark
Total bool	cings =Count(*)	Database formula to calculate number of bookings 1 mark
tep 20 - EVI	DENCE 7	7 X Query Ontions 7 X
Query Options	Comparison:	? × Compare to: And Cabins Comparison: Compare to: And Cabins Comparison: Comp